

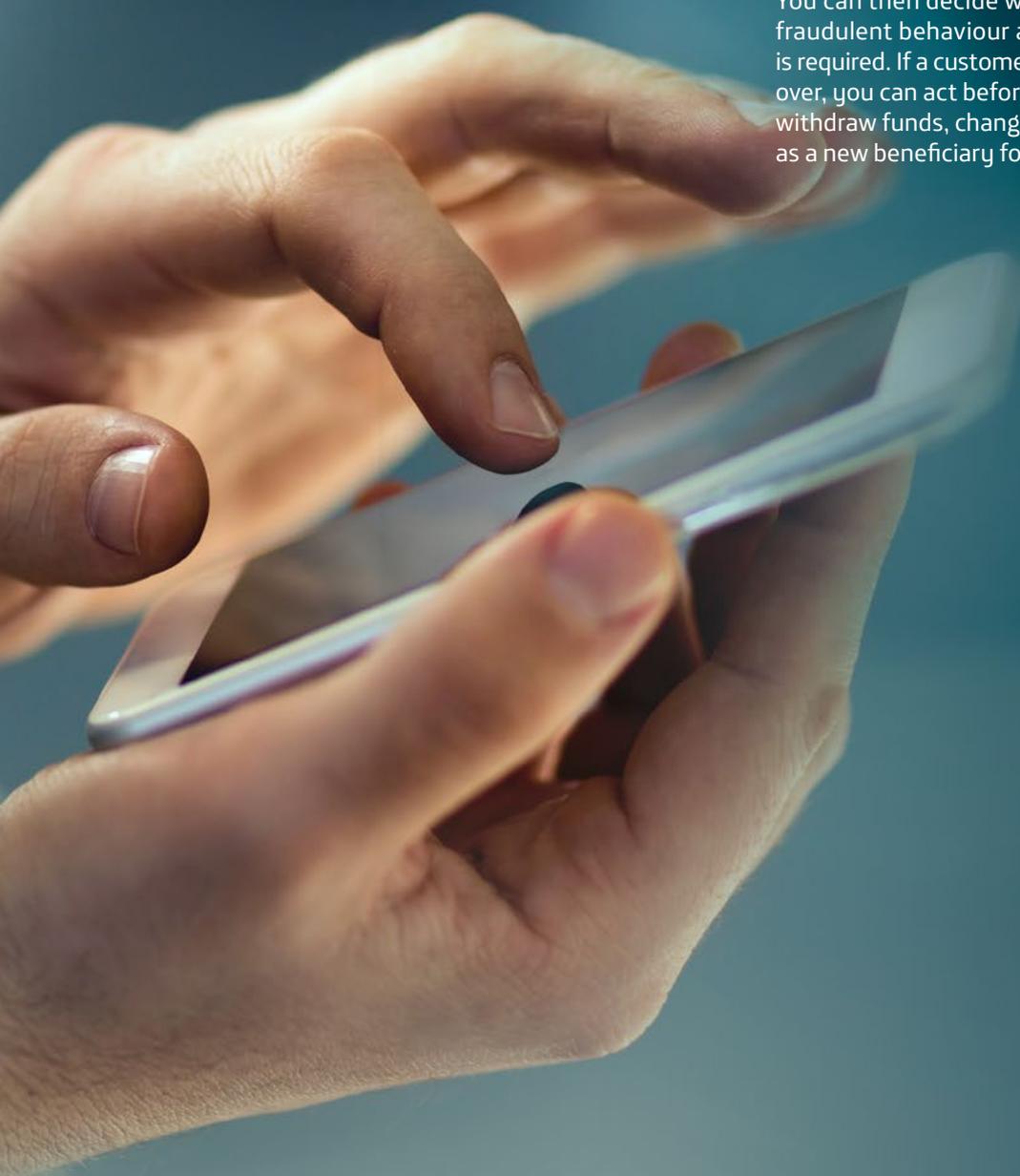
Telefonica

Account Takeover Protection from Telefónica_

Make better informed risk decisions when using mobile channels for one-time passwords

Account Takeover Protection from Telefónica protects your customers if, for example, they are asked to validate a transaction with a one-time password sent to their mobile device. The solution gives you real-time insight into whether the call divert function on a customer's mobile device has been activated, and the recency of any sim swaps.

You can then decide whether you're dealing with fraudulent behaviour and if any further authentication is required. If a customer's mobile account has been taken over, you can act before the fraudsters can do things like withdraw funds, change passwords or set themselves up as a new beneficiary for any payments.



Key benefits for you

- Reduces account takeover fraud where mobile channels are used for two-factor authentication
- Protects both SMS and voice channels, making one-time passwords more secure
- Provides real-time data insights, so you can make better informed risk decisions
- Improves customer service levels
- Delivers a straightforward consent model when customers provide their mobile number
- Direct connection via API and through accredited partners

Key benefits for your customers

- Improves protection from account takeover fraud
- Is simple and straightforward, with customers just needing to provide their mobile number
- Delivers peace of mind and convenience, with additional security for all one-time passwords sent via SMS and voice channels

The technology behind it

- High-availability managed service
- High capacity, high volume, low latency
- HTTPS REST APIs for straightforward integration
- Subscription-based, to maintain fully auditable chain of consent
- Available as a query-response service



Get in touch

To find out more about Account Takeover Protection from Telefónica, speak to your Telefónica account manager.

Why Telefónica?

Telefónica is one of the largest telecommunications companies in the world. We offer best-in-class mobile, fixed and broadband networks, and an innovative portfolio of digital solutions. We have a significant presence in 21 countries and a customer base that amounts to more than 341 million accesses around the world.